# G-01551A-07-050 4 PRICINAL



### ARIZONA CORPORATION COMMISS

#### **UTILITY COMPLAINT FORM**

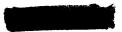
4700

Investigator: Alaina Braddy

Phone:



Fax:



**Priority: Respond Within Five Days** 

**Opinion** 

No. 2008 - 67532

Date: 4/3/2008

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Veronica

O'Keefe

**Account Name:** 

Veronica O'Keefe

O 110010



Street:

CBR:

City: State:

AZ **Zip**: 85375

is:

**Utility Company.** 

**Southwest Gas Corporation** 

Division:

Gas

**Contact Name:** 

Robert Hanford

Contact Phone: (480) 837-3411

#### **Nature of Complaint:**

Docket No. G-01551A-07-0504

Per customer all the surcharges are very high and that no matter of how little she uses the surcharge expense is still there. Customer stated the surcharge is very expensive and would like the Commissioners to be aware of the charges and she cannot afford to pay any more. Customer also states there is no other alternative for purchasing gas and she must use SWG. It is unfair and not sensible. Customer believes these surcharges are deductible and should not be passed on to the consumer. Customer would like the Commissioner's to work for the people and not the big business companies.

\*End of Complaint\*

### **Utilities' Response:**

## **Investigator's Comments and Disposition:**

N/A

\*End of Comments\*

Date Completed: 4/3/2008

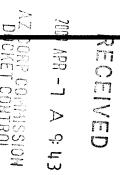
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Arizona Corporation Commission

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